From AI voice assistants to self-driving cars, technological innovation is changing the way society operates. This revolution is not leaving the legal profession untouched, with tech transforming the way lawyers can deliver their services. As law firms move to bring innovation in their places, a new way of thinking and approach require a shift in paradigms and transcend current mindsets.

In this module, participants will discover the tools and ideas that are driving these big changes. They will also study the principles of innovation and how tech disruption is affecting legal services; from understanding nuances to exploring how they are changing the way lawyers do their jobs.

LEARNING OBJECTIVES

• Formulate a strategy for training and development of staff for the purposes of legal innovation
• Learn about transformation best practices
• Understand and apply Business Process Re-engineering to law-related work processes
• Understand the concept of Human-centric Design
• Understand and apply Design Thinking to LegalTech problems
• Understand and apply Systems Thinking to LegalTech problems
• Understand the concept of Agile Development

ASSESSMENT

As part of the requirements for SSG funding, there will be an assessment conducted at the end of the course. Course assessment will be based on classroom exercises and presentation.

TRAINER PROFILE

Marc Chia
Co-Founder & Director, Regall Private Limited & UserTip Private Limited

As Regall’s co-founder and director, Marc has taken on multiple LegalTech development projects and consulting projects with solution providers, law firms, and government affiliated agencies. Regall is also the first Singapore based company to provide legal design services to the market. As UserTip’s co-founder and director, Marc oversees the development and implementation of technology that is specifically designed to smoothen out the process of digital adoption. The UserTip platform is the only digital adoption platform in Singapore enabling the building of in-application guidance for solutions without the use of code. Drawing together experience in solution implementation of technology solutions with professional services and an in-depth knowledge of Agile development, Marc is uniquely placed to lead digital transformation efforts by identifying potential opportunities for disruption and further implement the requisite solution working alongside users and service providers.

Marc represented Singapore in the New York finals at the inaugural 2018 Global Legal Hackathon. He is also an adjunct faculty with the SMU School of Law, where he specialises in teaching Legal Design and Design Thinking to undergraduate and professionals. Marc is a part of the global Legal Design Alliance, that linking professionals and researchers in the Legal Design space.